



Laos and Cambodia Unveiled

Classic Tour | 18 Days | Physical Level 2

Vientiane – Vang Vieng – Luang Prabang – Siem Reap – Battambang –
Phnom Penh

This epic adventure takes you from the UNESCO-listed city of Luang Prabang in untouched Laos to venture through Cambodia to explore the magnificent temples of Angkor, the rural beauty of Battambang and lovely Phnom Penh.

- Be charmed by quaint Vientiane
- Admire scenic Vang Vieng
- Witness the ceremony of Takbat
- Be captivated by Angkor
- See local life on Tonle Sap
- Visit colonial Battambang
- Explore Phnom Penh by rickshaw



Laos and Cambodia Unveiled Tour Inclusions:

- Return international economy flights, taxes and current fuel surcharges (unless a land only option is selected)
- All accommodation
- All meals
- All sightseeing and entrance fees
- All transportation and transfers
- English speaking National Escort (if your group is 10 or more passengers) or local tour guides
- Laos and Cambodia visa fees for New Zealand passport holders
- Specialist advice from our experienced travel consultants
- Comprehensive travel guides

The only thing you may have to pay for are personal expenditure e.g. drinks, optional excursions or shows, insurance of any kind, customary tipping, early check in or late checkout and other items not specified on the itinerary.

Classic Tours:

These tours are designed for those who wish to see the iconic sites and magnificent treasures of Laos and Cambodia on an excellent value group tour whilst travelling with like-minded people. The tours are on a fully-inclusive basis so you'll travel with the assurance that all your arrangements are taken care of. You will be accompanied by our dedicated and professional National Escorts and local guides, whose unparalleled knowledge will turn your holiday into an unforgettable experience.

Physical Level 2:

All our tours feature a physical rating to help you select the right holiday for you. To travel on any of our tours requires unaided mobility and the ability to stroll around the sights.

‘Laos and Cambodia Unveiled’ is rated as a **physical level 2** tour. A reasonable level of fitness is required but it’s more about spending time on your feet rather than covering large distances. You’ll be getting on and off coaches and boats, walking around the sights and climbing some steps.

- On several days there will be sightseeing on foot for extended periods of time.
- You will be required to get on and off varying sizes of boats often without assistance.

Of course, our National Escorts and local guides will always endeavour to provide the highest level of service and assistance; however, they cannot be expected to cater for customers who are unfit to complete the itinerary.

Country Profile: Laos and Cambodia

Laos - Laos has only recently been discovered as a fascinating tourist destination. This delightful jewel is steeped in historical treasures, glorious colonial architecture, lush green jungles and magnificent mountainous terrain. Discover the UNESCO World Heritage listed city of Luang Prabang and the spectacular multi-tiered Kuang Si Waterfalls. Journey by boat along the mighty Mekong River and be amazed by the stunning natural scenery and meet the beautiful, gentle people of Laos. Refreshingly, its long-established ways of life continue; to hurry is simply not the Lao way. This is a truly magical nation.

Cambodia - Cambodia is blessed with unspoilt beaches and beautiful colonial cities like Phnom Penh, Battambang and Kep. In Siem Reap, the breath-taking temples of Angkor are regarded as the heart and soul of Cambodia. Many visitors may never intend to go beyond these magnificent temples; however, they will soon become captivated by other parts of this friendly country.

Joining Your Tour

The tour is 18 days in duration including international flights. Please note that depending on flight schedules passengers may arrive/depart on Day 2.

Travellers booked on ‘Land only’, the price includes visa fees and your arrival/ departure airport transfers if arriving/departing on the start and conclusion date of your tour. Please advise your international flight times to reservations. Join the tour on Day 2 in Vientiane and end the tour on Day 17 in Phnom Penh. Please refer to your final itinerary for more specific meeting instructions pertaining to your departure.

Itinerary Changes

It is our intention to adhere to the day-to-day itinerary as printed; however, the order of events or sightseeing may change as we look to improve our tours or as local conditions dictate. In these circumstances we will make the best possible arrangements maintaining the integrity of your trip.

- The uppermost level of Bayon Temple will be undergoing restorations from January 2020 and may last several years. During this maintenance period passengers will be unable to access this area but can continue to enjoy the impressive architecture from the lower two levels.

Itinerary – Laos and Cambodia Unveiled

Day 1-2: Arrive Vientiane

Fly overnight to Vientiane where you will be met at the airport arrivals hall by your Local Guide and/or National Escort from Wendy Wu Tours. Together with all other group members who may be arriving at a similar time travel to your hotel for check in.



Destination Information

Vientiane - Vientiane, Laos' laid-back capital, mixes French colonial architecture with Buddhist temples such as the golden, 16th-century Pha That Luang, a national symbol. Along broad boulevards and tree-lined streets are notable shrines including Wat Si Saket, which features thousands of Buddha images, and Wat Si Muang, built on a Hindu shrine. Many bakeries, cafes and villas seem straight out of 19th-century Paris.

Day 3: Vientiane

Nestled in a languid bend in the Mekong, Vientiane is a delightfully quaint city, more a friendlier backwater than the chaotic capital. Spend your day exploring Wat Si Saket, and Wat Phrakeo before visiting COPE – an organisation helping survivors of land mines. Continue your sightseeing at That Luang Stupa and the Patuxai Victory Monument, resembling Paris' Arc de Triomphe. Sightseeing today involves around 2 to 3 hours on foot. Tonight, enjoy dinner and a traditional performance showcasing Lao music and dance.



Destination Information

Wat Si Saket - Wat Si Saket is a Buddhist wat built in 1818 on the order of King Anouvong (Sethathirath V.) Wat Si Saket was built in the 'Siamese style' of Buddhist architecture, with a surrounding terrace and an ornate five-tiered roof, rather than in the Lao style. This may have kept it safe, since the armies of Siam that sacked Vientiane following Anouvong's rebellion in 1827 used the compound as their headquarters and lodging place. It may be the oldest temple still standing in Vientiane. The French colonial government restored Wat Si Saket in 1924 and again in 1930. Wat Si Saket features a cloister wall with more than 2,000 ceramic and silver Buddha images.

COPE - Cooperative Orthotic & Prosthetic Enterprise is a non-profit organisation sourcing walking aids and prosthetic limbs for survivors of land mines.

That Luang Stupa - A gold-covered large Buddhist stupa in the centre of Vientiane. Since its initial establishment, suggested to be in the 3rd century, the stupa has undergone several reconstructions as recently as the 1930's due to foreign invasions of the area.

Patuxai Victory Monument - Patuxai means Victory Gate or Gate of Triumph. and, is a war monument in the centre of Vientiane. It was built between 1957 and 1968. The Patuxai is dedicated to those who fought in the struggle for independence from France.

Day 4: Vientiane – Vang Vieng

After breakfast, drive approximately 3 and half hours to Vang Vieng. On the way stop for a couple of hours at Nam Ngum Lake and enjoy a short cruise. This evening enjoy dinner at your hotel and soak up the atmosphere on the Song river banks.



Destination Information

Vang Vieng - A town in Vientiane Province about 4 hours bus ride north of the capital. The town lies on the Nam Song River. The most notable feature of the area is the karst hill landscape surrounding the town.

Day 5: Vang Vieng

Today venture into the Tham Chang cave, sightseeing here involves approximately 1 hour on foot over uneven surfaces, and climbing steps to get up to the cave. Later enjoy an easy walking tour on the banks of the Nam Song River.



Destination Information

Tham Chang Cave - Tham Jang is a cave just to the southwest of Vang Vieng, Laos. The cave is reached by crossing a bridge that spans across the Nam Song River. You will need to then climb a long flight of steps to the entrance. A spring is located about 50m inside the cave. The cave was used as a bunker in the early 19th century during the Chinese-Ho invasion.

Day 6: Vang Vieng – Luang Prabang

After breakfast, return to Vientiane for lunch and travel to the airport for your 45-minute flight to Luang Prabang. On arrival check in to your hotel and have dinner at a local restaurant.

Destination Information

Luang Prabang - The capital of Luang Prabang Province in northern Laos, lies in a valley at the confluence of the Mekong and Nam Khan rivers. It's known for its many Buddhist temples, including the gilded Wat Xieng Thong, dating to the 16th century, and Wat Mai, once the residence of the head of Laotian Buddhism.

Day 7: Luang Prabang

This morning visit Wat Xieng Thong and Wat Visoun. Later, board a boat to cruise the mighty Mekong up to the sacred caves of Pak Ou, known for the hundreds of miniature Buddha sculptures that reside within. Return to Luang Prabang visiting local villages to witness the daily life of the local people and their cottage industries.



Destination Information

Wat Xieng Thong - A Buddhist temple (wat), located on the northern tip of the peninsula of Luang Prabang, Laos. Wat Xieng Thong is one of the most important of Lao monasteries and remains a significant monument to the spirit of religion, royalty and traditional art. There are over 20 structures on the grounds including a sim, shrines, pavilions and residences, in addition to its gardens of various flowers, ornamental shrubs and trees.

Wat Visoun – Rebuilt in 1898 following fire due to Black flag Haw raiders, restoration commenced to rebuild the once oldest wooden temple in Luang Prabang from more sturdy bricks and stucco. The highlight here is a 34.5-metre-tall Lotus Stupa.

Pak Ou Caves – Near Pak Ou (mouth of the Ou river) the Tham Ting (lower cave) and the Tham Theung (upper cave) are caves overlooking the Mekong River, 25 km to the north of Luang Prabang, Laos. They are a group of two caves on the west side of the Mekong River, about two hours upstream from the centre of Luang Prabang. The caves are noted for their miniature Buddha sculptures. Hundreds of very small and mostly damaged wooden Buddhist figures are laid out over the wall shelves. They take many different positions, including meditation, teaching, peace, rain, and reclining (nirvana).

Day 8: Luang Prabang

This morning visit the National Museum. Drive 1 hour to Kuang Si Waterfall and the Bear Rescue Centre. En route, stop at Ock Pop Tok weaving centre for a visit. Sightseeing at the waterfall will involve around 1 hour of light walking and on the way up to the waterfall you follow a bush walking track which has a slight upward gradient. It is possible to take a swim in the river near the falls and if you wish to do this, please remember to bring along your swimsuit and a towel. Changing rooms are available on site.



Destination Information

National Museum – Built in 1904 in the French colonial era, the original building was the Royal Palace but was later converted into a museum.

Kuang Si Waterfalls – A 3-tier waterfall about 29km south of Luang Prabang. The falls begin in shallow pools atop a steep hillside. These lead to the main fall with a 60m cascade. The falls are accessed via a trail to a left of the falls. Water collects in numerous turquoise blue pools as it flows downstream. The many cascades that result are typical of travertine waterfalls. There are walkways and bridges for your enjoyment. Most of the pools are open to swimming.

Day 9: Luang Prabang – Siem Reap

Rise early this morning to view Takbat, a Buddhist ceremony before visiting the impressive Wat Mai and climbing the Phousi Hill for panoramic views of the city. Continue to visit the impressive Wat Mai and local market. Later fly 1 and a half hours to the fascinating city of Siem Reap and wander the Angkor Night Market.



Destination Information

Phousi Hill - A 100m high hill in the centre of the old town of Luang Prabang. It lies in the heart of the old town peninsula and is bordered on one side by the Mekong River and on the other side by the Nam Khan River. The hill is a local religious site, and houses several Buddhist shrines. Halfway up the hill, overlooking the Nam Khan is Wat Tham Phou Si, a Buddhist temple. At the summit of the hill, overlooking the town and surrounding countryside, is Wat Chom Si, which is also a Buddhist temple and is a tourist highlight of Luang Prabang.

Siem Reap - Siem Reap is a bustling tourist destination due to its proximity to both the ancient Khmer national capital city of Angkor as well as Tonle Sap Lake. Angkor Wat is one of the main attractions and is the world's largest religious monument, in addition to being the spiritual and cultural heart of Cambodia.

Day 10: Siem Reap

Spanning from the 9th to 15th century, the Angkor complex with over 1,000 temples was the seat of the thriving Khmer Empire. UNESCO manages the complex and to enter, your group will drive approximately 6km out of town to the main entrance gate to get your entrance passes, which you must carry with you. If you choose to climb at any site, you must be able to climb and descend without assistance. Begin at the city of Angkor Thom and the enigmatic Bayon, the Elephant Terrace and the Terrace of the Leper King, before continuing to the temple of Ta Prohm, enveloped in a labyrinth of jungle. This afternoon is devoted to the fascinating and awe-inspiring Angkor Wat.



Please note: The Central Tower of the Angkor Wat is closed on Buddhist holidays and on all other days the complex has a limited number of visitors allowed at any given time, under regulations from UNESCO. If you wish to visit this tower, you will be required to wait in the queue alongside all other visitors. The ability to do this will be determined upon the groups' schedule.

Destination Information

Angkor Thom - This fortified city is flanked by a row of 54 stone figures on each side, which leads you through a 23-metre imposing stone entrance gate to the various temples inside.

Bayon - Beautifully crafted central towers, decorated with four opposing faces representing King Jayavarman VII. Bayon's stone galleries display extraordinary bas-reliefs incorporating over 11,000 figures.

Elephant Terrace and Terrace of the Leper King -Giant viewing platforms used for public ceremonies, which served as a base for the King's grand audience hall.

Ta Prohm - Swallowed by the jungle where Strangler Figs and Kapok Trees have entwined themselves around the ruins. Undoubtedly, the most atmospheric ruin at Angkor with several towers, closed courtyards and narrow corridors to explore.

Angkor Wat - Surrounded by a 190-metre moat and taking 30 years to build, Angkor Wat represents the Khmer civilisation at its grandest. With its fascinating decorative flourishes, extensive bas-relief and multiple tiers, it is the best-preserved temple within the complex.

Day 11: Siem Reap

Today explore the less visited Beng Mealea, a mysterious temple completely overrun by the jungle where you will explore on foot for approximately an hour and half. **In the high-water season**, you will also visit Kompong Khleang a unique village on stilts. **In the lower water season**, you will visit Chong Kneas floating village. Return to Siem Reap via a Cambodian artistry assembly - Les Artisan D'Angkor before arriving back at your hotel this evening. Tonight, enjoy dinner while watching an Apsara dance performance.



Destination Information

Beng Mealea - Dating from the 11th century, this sprawling temple covers over one square kilometre. Largely overrun by vegetation and constructed in a distinctly Angkor Wat-style, Beng Mealea precedes and may even have served as a 'prototype' for Angkor Wat.

Tonle Sap - The Tonle Sap is the largest fresh water lake in Southeast Asia. During the rainy season, it can swell from 3,000sq km to 7,500sq km. Locals have built floating villages on the Tonle Sap, which include schools, restaurants, markets, and even a medical clinic.

Artisan D'Angkor - Established in 1998, this community workshop teaches the unique arts of painting, silk weaving, wood and stone carving in traditional Cambodian style to local young people.

Day 12: Siem Reap

Today travel to Preah Khan Temple, Banteay Srei and explore Banteay Samre before boarding a boat to view the sunset from the moat of Angkor Thom.

Banteay Srei - A Hindu temple dedicated to Shiva and considered by many to be the 'Jewel in the Crown' of Angkorian art. The temple is cut from stone of a pinkish hue and contains some of the finest stone carvings in the world.

Banteay Samre - Built approximately halfway through the 12th century, Banteay Samre is decorated with many intricate and well-preserved carvings of Hindu Mythological stories and Buddhist depictions.

Pre Rup Temple - A popular place to view the sun setting as the view over the rice fields is spectacular. Pre Rup was built by Rajendravarmān II and may have been an early royal crematorium.

Day 13: Siem Reap - Battambang

Travel approximately 3 hours to Battambang, stopping at the Puok District to visit the National Silk Centre. Learn about silk creation and the harvesting of mulberries before continuing to Battambang.



Destination Information

National Silk Centre - A fascinating way to learn about Cambodian silk. Here you will witness silk creation and the growing and harvesting of mulberries.

Battambang - Cambodia's second largest city. Situated on the banks of the Stung Sangke River, Battambang possesses some of the grandest and best-preserved colonial architecture and scenic countryside.

Day 14: Battambang

Climb to the top of Phnom Banan to reach the Prasat Banan Temple to admire the breathtaking view. In the afternoon, visit 'La Maison de Coco' and learn how to make rice paper, and visit the Bat Caves at Phnom Sampov.

Please note rice paper making is seasonal, when this is not available you will still see the rice paper as well as visiting an orphanage school and a tailors' workshop.



Destination Information

Prasat Banan Temple - Located on the top of a small hill, the temple was built in the 11th century and consists of 5 towers.

La Maison de Coco - A non-governmental organisation which runs projects to give skills and support to the local people.

Day 15: Battambang – Phnom Penh

Today drive approximately 4 to 5 hours to the capital, Phnom Penh, stopping en route for a couple of hours to explore Udong and Kampong Chhnang Province to see traditional handmade pottery and climb Touch Hill to admire the surroundings. There are approximately 415 steps to climb to reach the top of Touch Hill.



Destination Information

Phnom Penh - The capital of the Kingdom of Cambodia is built around four river arms formed by a sharp curve in the Mekong River near the junctions of the Bassac and the Tonle Sap tributaries. This charming city has a pleasant blend of oriental and colonial architecture, but reminders of a troubled past are also evident.

Day 16: Phnom Penh

Enjoy a sightseeing tour of Phnom Penh today, sightseeing will be around 3 hours of leisurely walking this morning. Explore sites such as the Royal Palace, Silver Pagoda and Wat Phnom. Sightseeing at Wat Phnom involves a climb of 30 metres high and on ladders up to the hilltop temple. Visit the Tuol Sleng Museum and enjoy dinner this evening.



Destination Information

The Royal Palace - Built in 1866 by the French these ornate buildings are the official residence of the reigning Cambodian royal family and King Sihamoni. View the Throne Hall and Silver Pagoda.

Silver Pagoda - This concrete and marble structure includes a floor with over 5,000 silver tiles each weighing 1kg. Famous artefacts include a 90kg solid gold Buddha made in 1907 and an Emerald Buddha said to be made of baccarat crystal.

Wat Phnom - Home to a hilltop temple that carries the cities namesake. Locals flock here to pray for good luck and success.

Tuol Sleng Museum - This former school was used by the Khmer Rouge as a detention and torture centre in the late 1970's. Today this building houses paintings and photographs of the victims. You can see the crude cells built in the classrooms and the torture devices used to extract confessions by the regime.

Days 17-18: Depart Phnom Penh

Today, if time permits, there will be an optional tour to the Killing Fields (to be paid for locally; approximately US\$10 – US\$15pp). This particular killing field is the site of the brutal executions of more than 17,000 men, women and children. Many who had first suffered interrogation and torture at S21 and buried in mass graves. The large pits have all but gone, but a stupa filled with skulls and bones is a chilling memorial.

You will be transferred to the airport according to the departure time of your international flight. Fly to New Zealand, arriving home the same or following day.

Late check-out is not included in our Southeast Asia group tours. If you wish to book a late check-out for your final day, please contact our reservations department who can confirm additional pricing and make this arrangement for you, subject to availability at the hotel.

Laos and Cambodia Unveiled Travel Information

Visas

Entry visas are required by all visitors to Laos and Cambodia. Wendy Wu Tours Visa Department can assist you with the process of obtaining a visa. We will supply you with all paperwork if applicable and submit the visa application on your behalf. Please be advised that your passport must have at least six months validity left on it when you arrive back into New Zealand.

Please note the visa procedures and requirements may change at any time. These changes are often made by the relevant embassy or consulate; Wendy Wu Tours acts as a third party and has no influence on the process of a visa. Currently a visa is required for New Zealand Passport holders. Your travel consultant will inform you if any changes are applicable prior to your departure.

Insurance

We strongly recommend that you take out a policy as soon as you pay your deposit. Wendy Wu Tours cannot in any way be made liable for any additional cost incurred by the customer on any tour due to the customer not having adequate travel insurance.

We also encourage all customers to take a copy of their travel insurance documents (especially relevant international contact numbers) with them while on tour. We advise that you check the inclusions and procedures for lodging claims prior to your departure. These documents should be stored separately from the original.

Eating in Southeast Asia

Southeast Asia is home to an incredibly rich food history. The local cuisine is known for its intense flavours, spices and some of the freshest ingredients you can find. In general, meals include either rice or noodles and are packed full of flavour. Lemongrass, ginger, lime leaves, coriander, fish sauce and soy sauce are used in most local dishes. Whilst Southeast Asian food has a reputation for being hot and spicy, each region actually has its own distinct characteristics. Cambodia, for example, is perhaps best known for its fresh ingredients and medley of flavours.

Your itinerary has been carefully crafted to introduce you to a range of local dishes and we hope that you enjoy the culinary adventure ahead. All meals (excluding drinks) are included in our fully inclusive group tours from dinner on the day of your groups' arrival until breakfast on your day of departure. When dining in Southeast Asia, although some restaurants have adopted a western approach to dining, expect some restaurants to follow the traditional communal style of eating. Typically, this will mean each diner has their own small bowl and may serve themselves from a variety of shared dishes. At some local restaurants, appetizers and main courses might be served when they are ready instead of following a particular order.

Determining when it's appropriate to use chopsticks, forks or spoons can be challenging for some travellers, even other Asians, as each country has different customs. Dining in Southeast Asia is fairly casual with not too many rules. Leaving food on the plate is not considered rude. Please refer to your travel guide for more information on Southeast Asian cuisine, including information for travellers with restricted diets.

Those with dietary requirements will be well catered for - just make sure to inform your booking agent of any specific requirements well in advance of your trip.

We recommend that when it comes to Asia food, you stay open minded and try to be adventurous!

Accommodation

Your accommodation is selected for convenience of location, comfort or character, and can range from a business hotel in one city to a family run guesthouse in a smaller town. In more remote areas, accommodation may be of a lower standard and may not have all western amenities. Hotels are generally rated as local 3 to 4-star standard, but please note that there is no international classification system for hotels and differences in facilities and quality do exist between New Zealand and South East Asia. All group tour hotels have private western bathroom facilities, air conditioning, TV and telephone. Plumbing and electricity supplies can be erratic and quite often the power in hotel rooms is turned off while guests are out of the room. If you experience any difficulty, please speak to your National Escort/Local Guide. Rest assured that all hotels used by Wendy Wu Tours are regularly inspected by our staff and our partners to ensure that standards meet your needs. Please note that double bed requests can be made at time of booking but can't be guaranteed.

Porterage

Please be aware that porterage is not included on our tours in Vietnam. You will therefore need to be able to handle your own luggage within the hotel and when using transportation like trains and coaches.

Transport

Coaches: Coaches with air conditioning are used on our group tours for city sightseeing, short excursions to the countryside and longer transfers where necessary. **However, mini buses may be used for smaller groups (under 10 passengers).**

Roads in Southeast Asia have generally improved over recent years, but traffic and/or weather conditions may extend driving times. Road construction work usually covers an enormous section of road - not just 1 or 2 kilometres as you may be used to. For this reason, the timings listed in the itinerary are approximations only.

Seatbelts: Please note that seatbelts are not compulsory by law in Southeast Asia and therefore the local people largely choose not to wear them. For this reason, some vehicles may not be fitted with seatbelts or they may be hidden underneath protective seat covers. It is recommended that seatbelts are utilised where available and that customers remain seated at all times while the vehicle is moving. If you have any concerns, please notify your National Escort/Local Guides.

Air: Internal flights are based on economy class, with reputable airlines. Pre-flight seat allocation is not available on internal flight sectors.

Development in Southeast Asia

Although Southeast Asia is developing quickly, it still lacks the international standards of civil infrastructure and tourist facilities. Concepts of personal responsibility are also different to those in New Zealand. Consequently, tourist and public facilities may not uphold the same safety standards as in New Zealand; for example, you may see a hole in the road without a warning sign or safety barricade. All of our suppliers meet local safety standards

as a minimum. We want you to have an enjoyable holiday so we ask that you take extra care, use your common sense, refer to notices and follow advice from your National Escort or Local Guides.

Cambodia and Laos public holidays

If you are travelling within the below Cambodia and Laos Public Holidays please note that celebrations can last a couple of days and during these times some businesses will be closed and coach, air and train travel may be affected. Tourist attractions will be open but may be crowded.

Laos: International Women's Day 8th March 2022 and Laos New Year Holiday 14th – 16th April 2022.

Cambodia: Cambodia Khmer New Year is 13th – 17th April, the King's birthday is 13th - 15th May, and the Water festival is between 7th – 9th November 2022.

Souvenirs

We want to be able to give you an opportunity to buy souvenirs, so we include some stops at museums or exhibitions which demonstrates a craft or product unique to that region with pieces available to buy. We understand that souvenir hunting is not for everyone, so we aim to take you to places, which hold local interest. We trust you will enjoy these opportunities to learn about local arts and crafts and understand their historical and cultural importance.

Group Size

The group size on our Classic Tours is on average 21 passengers, with a maximum group size of 28. You may encounter other Wendy Wu tour groups while you are travelling. On our group tours we operate a seat-and-a-half policy, allowing you to travel in greater comfort.

All our departures are guaranteed to operate with a minimum of 8 travellers booked (unless cancelled due to factors beyond our control). A national escort will accompany each group of 10 or more. However, at our discretion we may operate departures with a smaller group size as we try to operate advertised departures wherever it is viable to do so.

Tipping Policy

Local tipping is customary in Asia. However, this can often lead to awkwardness in knowing when it is appropriate to tip and how much, as well as ensuring you have a suitable amount of change available at the time. For your convenience, with years of experiences in providing the best customer service, Wendy Wu Tours operates a kitty system on our Group Tours so your National Escort will look after this aspect of your trip for you. It also ensures that the amounts paid are reasonable for you but still fair for the local people. The amount is stated on each Group Tour page will be advised again on your final documentation. Tipping is in US Dollars and will be collected by your National Escort on arrival and distributed throughout the tour on your behalf. Any additional tipping on any of our tours is welcomed at your discretion. Further guidance for tipping contributions will be outlined in your final documentation.

We generally find that most customers appreciate the convenience of our tipping policy, but we do recognize that it may not suit everyone. However, as this is a group tour we ask that everyone follows the same protocol to be fair to other group members and to ensure smooth operation of your tour.

Luggage

All travellers are limited to two items of luggage each; a suitcase with a maximum weight of 20kg and one piece of hand luggage with a maximum weight of 5kg. It is essential that your luggage is lockable.

Exchanging Cash

It is highly recommended that extra care and attention is paid when exchanging money when travelling outside major cities in Southeast Asia. US Dollars are easily exchanged throughout Southeast Asia however, other currencies such as New Zealand Dollars can generally be exchanged in hotels and airports provided notes are new and undamaged. We suggest for your convenience that you ensure your US Dollars are from the new series (2003 onwards) to avoid any difficulties exchanging money during your trip. Old series notes can be difficult to exchange. We suggest for your convenience that you ensure your US Dollars are from the new series to avoid any difficulties exchanging money during your trip.

We suggest exchanging your money before travelling to remote areas and smaller towns, as exchange facilities can be limited. Your National Escort will remind you to do this before departure.

Personal Expenses & Optional Tours

Personal Expense - You will need to take some extra money to cover drinks, laundry and souvenirs, plus any additional sightseeing that may be offered to you. Based on the advice of previous customers an approximate amount of NZ\$250 per person, per week should be sufficient; however, for those that can't resist a bargain or may wish to participate in all of the optional excursions, consider allocating a higher amount.

Optional tours may be offered in each city you visit during your tour at an additional cost. These are not included in the standard itinerary and will only be available if time permits. Each option will be arranged locally by your National Escort/Local Guide.

Climbing Steps

Sightseeing at nearly all of the palaces, fortresses and some temples involves climbing quite a number of steps. These palaces were built to provide defense against potential invaders so nearly all of them stand on top of a hill, while the interiors have layers of narrow hallways and steps to slow down the advance of enemies once they were inside. The steps tend to be quite large, not level and sometimes without handrails. Hindu and Buddhist temples or pagodas also tend to be built at an elevation, as this is the most auspicious position according to ancient beliefs. This means you sometimes need to walk from the bus park to the entrance, and/or need to climb some steps inside.

People with knee or hip injuries, who have poor balance or are otherwise unable to complete these activities independently should consider the suitability of this itinerary carefully.

Cultural Difference

Laos and Cambodia have many religions, cultures and histories. Please be considerate of the local beliefs and customs and dress with consideration.

Appropriate Dress

When visiting temples or mosques, both men and women should dress in conservative, non-revealing clothing. Full-length trousers with a shirt or t-shirt for men; and pants or skirts well below the knee with a top that covers the shoulders and upper arms for women. Women might also consider carrying a 'modesty shawl' in their daypack – this could be a sarong or light scarf – which they can wear over their shoulders and heads to feel more comfortable while sightseeing at mosques.

Religious sites and homes throughout Southeast Asia – for Hindus, Muslims or Buddhists to name a few – require all visitors to remove their shoes to enter. Even if you then need to walk outdoors, over hot or rough ground, you will not be allowed to wear shoes. You will often find shoe storage rooms near the entrance of a site where it is customary to leave your shoes near the entrance. Occasionally there are 'shoe minders' who will offer to keep your shoes safe for a 'tip' – this is not compulsory, so each customer can choose to tip for this service or not. If you do not want to remove your shoes, you will have to remain outside.

We recommend shoes that easily slip on and off and carry a pair of thick socks in your daypack, which you can wear to protect your feet from any rough or hot surfaces. The following itinerary will indicate when you need to consider this.

Vaccinations and Your Health

We recommend that you contact either your Doctor or local Health Centre for advice on vaccinations and travel health. Safetravel has a comprehensive website that you may also find useful www.safetravel.govt.nz

Wendy Wu Tours is committed to always providing a safe and healthy environment for all passengers. We work closely with our airline partners to take effective measures to protect you from contracting and spreading COVID-19, in accordance with legal requirements and government guidelines.

Please follow the link [here](#) for more details on our COVID vaccination policy

COVID Safe

Your safety and well-being will always be our Number one priority which is why we've instituted the most stringent COVID health and safety protocols on all of tours. As we continue to monitor current restrictions and operational impacts, these protocols will evolve, and we will provide detailed guidelines for your particular tour prior to departure. For further details please go to the following link [here](#)

Before You Leave

We strongly recommend registering your travel plans with www.safetravel.govt.nz as in the event of an emergency, New Zealand Consular assistance will be more readily available. You can also access the New Zealand Government's travel advisory service for up to date information about your destination on the same website.

After Your Booking

Once you have booked with Wendy Wu Tours, you will receive a confirmation invoice. Your final documentation pack will be sent to you approximately 2-3 weeks prior to departure.

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